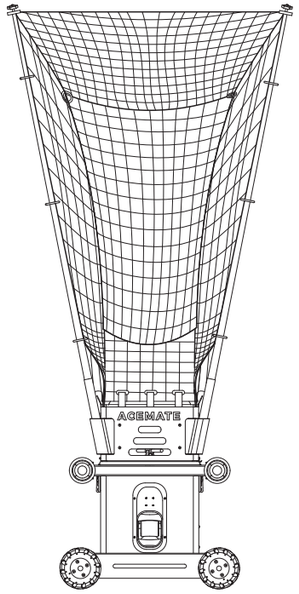
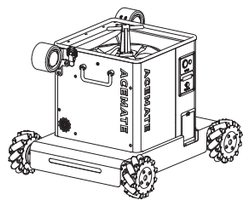
Acemate S10 User Manual

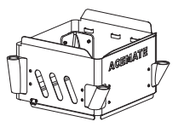


Please read this user manual carefully before using your device.

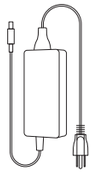
Package Contents



Base Unit



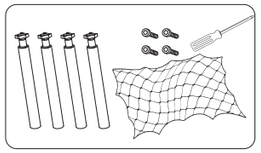
Ball Hopper



Power Adapter

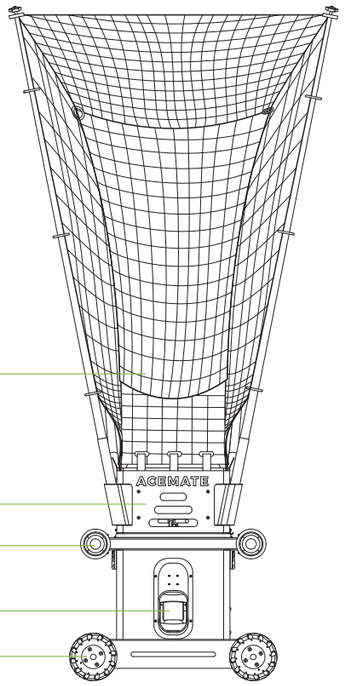


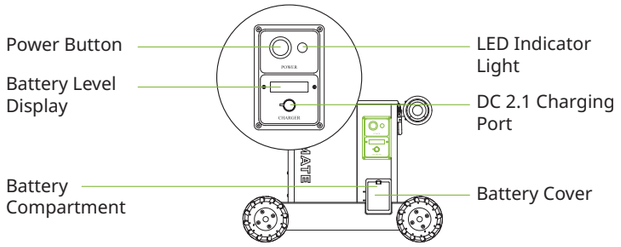
Cleaning Brush

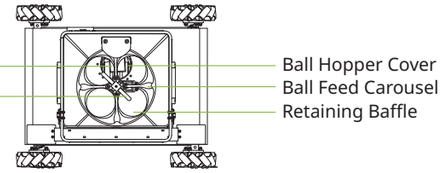


Collection Net Package
(Collection Net × 1,
Telescopic Pole × 4,
Phillips Screwdriver × 1,
1/4"-20 Screw × 4)

List of Components







Preparation

You will need:
- A smartphone or tablet using Bluetooth 4.2 or later.
- The latest version of our app, downloadable via the Apple App Store or Google Play Store.
- An Acematetennis account, you can register via our app or sign in to your account directly if you already have one.

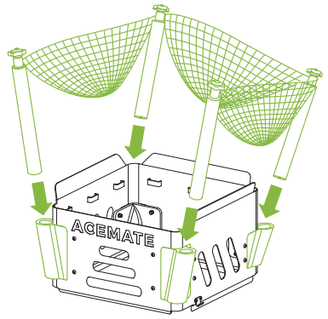
Download on the App Store — iOS 14.0+

GET IT ON Google Play — Android OS 5.0+

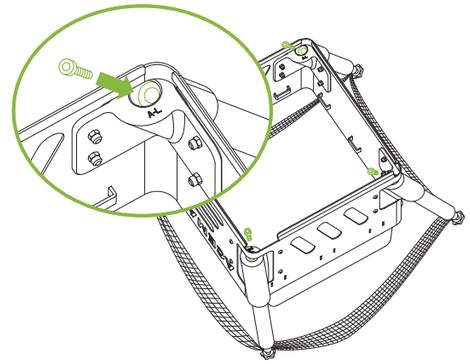
Installation

Ball Collection Net

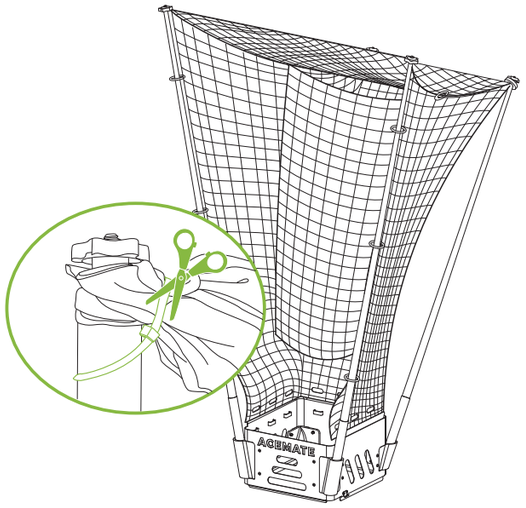
1. Find the collection net package.
2. Install the four telescopic poles as shown. Align the net opening with the front side (shorter) of the hopper.



3. Secure the four poles with the provided screws and screwdriver.



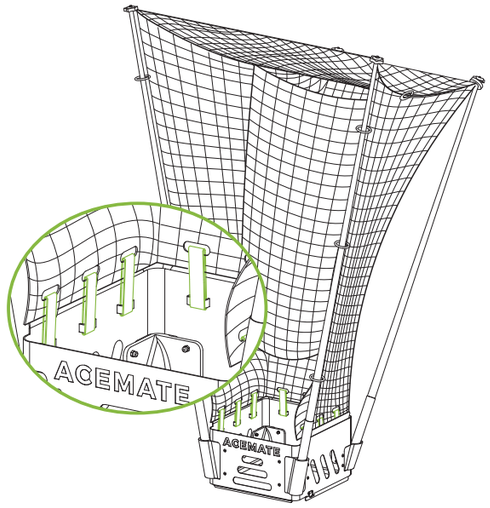
4. Cut the plastic cable ties on the two poles. Fully extend the four poles in short pulls.



Note: Avoid overextending any single pole and net entanglement.

6. Verify that the net is free-hanging without entanglement and screws are tightened.

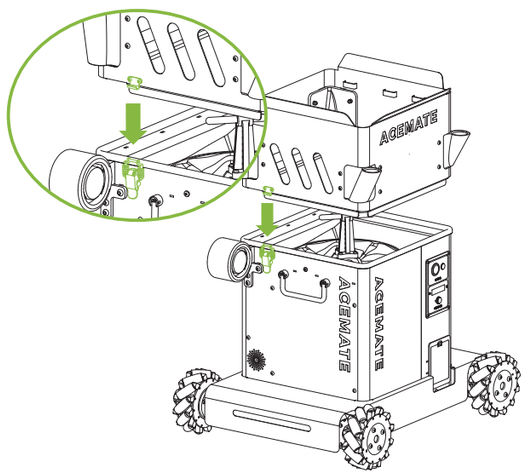
5. Fasten the net onto the ball hopper using the attached Velcro tapes.



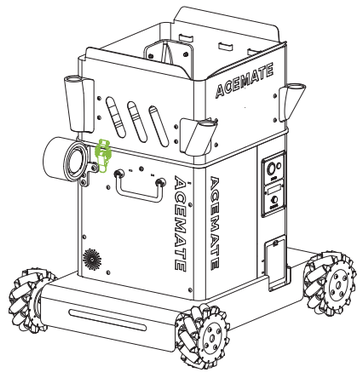
Tips: Adjust the Velcro tapes to maintain proper tension for the net.

Ball Hopper & Base Unit

Align the buckles on the ball hopper with that on the base unit. Mount the ball hopper onto the base unit.



Snap the buckle into place until you hear a click.



Note:
1. Ensure all buckles are secured to prevent loosening during operation.
2. Power off the machine before installation or removal.

Precautions

- Use the robot on a clearly marked court with visible boundary lines. Inspect the court ground and make sure it is clean without any debris, nails, and sharp objects.
- Avoid using the robot outdoor in rainy days. In case of adverse weather conditions (e.g., rain, snow, sandstorms), use the robot only in indoor tennis court.
- Avoid using the robot in low-light conditions.
- Avoid standing in front of the robot to ensure proper court detection.
- Please fully charge the robot before using it for the first time. Avoid overcharging or completely draining the battery.

LED Indicator Light

LED Indicator Light	Status	Description
Red	Flashing	Starting
	Steady on	Fault occurred
Blue	Flashing	Firmware upgrading
	Steady on	Bluetooth connected; steadily in operation
Green	Steady on	Device started; waiting for Bluetooth connection

Battery Replacement

1. Open the battery cover on the bottom right of the robot's back side.
2. Disconnect the DC power cord from the battery.
3. Pull the battery out.
4. Insert the new battery.
5. Plug in the DC power cord to the battery.
6. Close the battery cover.

Firmware Upgrades

In order to improve user experience, we will regularly release firmware updates to introduce new functions and solve any software defects that may occur during usage. When a new firmware version is available, we will send an upgrade notification to your account via our app. When upgrading, please make sure your product has sufficient battery and stay powered on and make sure your smartphone is within range to prevent interference.

Frequently Asked Questions

Q: What should I do if the tennis robot cannot be started?
A:
- Check the battery level and recharge the battery if it's insufficient.
- Check if the product is powered on. Make sure the power button stays depressed without springing back.

Q: What should I do if I cannot start the robot via the Acematetennis app?
A:
- Make sure the robot is placed on a tennis court and has recognized the court.
- Ensure the robot is connected to your phone's Bluetooth.
- Make sure the robot has been powered on.
- Make sure the robot is operating well (the LED indicator light lit in steady green).

Please visit our website or scan the QR code below for more information.

https://www.acematetennis.com/pages/faq

Specifications

Material: AL6061, PC+ABS Size: 560 × 445 × 650 mm (22.0 × 17.5 × 25.5 in.) Weight: 17.8 kg (39.2 lb)
Operating Temperature: 0°C to 40°C (32°F to 104°F) Connectivity: 5GHz Wi-Fi + Bluetooth 4.2

Warranty

We warrant to the original owner of the product that the product will be free from defects in materials and workmanship. Please note that this limited warranty does not cover:

1. Products submitted beyond the original limited warranty period.
2. Products on which repairs or modifying have been attempted.
3. Products subjected to falls, extreme temperatures, water, or other operating conditions outside the product specifications.
4. Damage due to natural disaster (including but not limited to lightning, flood, tornado, earthquake, or hurricane, etc.).
5. Damage due to misuse, abuse, negligence or casualty (e.g. fire).
6. Other damage that is not attributable to defects in the manufacture of product materials.
7. Products purchased from unauthorized resellers.
8. Consumable parts (including but not limited to batteries).
9. Natural wear of the product.

Contact & Support

Setup and Troubleshooting: www.acematetennis.com
Support Email: support@acematetennis.com